

EXHIBIT C

INVOICE

[24]7.ai

[24]7.ai, Inc.
 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number : 1284
 Tax ID No : 94-3359939
 Invoice No : 201819071166
 Invoice Date : 10-Aug-2018

SEARS - Repair Customer Care

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Anita Walls
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms

Payment Due Date

Billing Period:

60 Days

9-Oct-2018

08th July to 04th Aug 2018

Client Partner:

PO

Karthikeyan

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
As per, Sears SOW # 10 Dated 31st Jan 2016				
Chats	40,000.00	Chat Fees for July'18 (0 to 40,000)	\$ 2.10	\$ 84,000.00
Chats	6,141.00	Chat Fees for July'18 (> 40,000)	\$ 1.59	\$ 9,764.19
Nos	268	Take the Lead	\$ 10.00	\$ 2,680.00
NA	-	Incentives	\$ -	\$ 6,000.00
NA	NA	Penalty/Incentives	\$ -	\$ 3,750.57
FTE	1.00	TTL Sale Contest	\$ -	\$ 418.50
NA	NA	Home Warranty Special Payout	\$ -	\$ 420.00
SubTotal				\$ 107,033.26
Billing Currency : U S Dollar				TOTAL
				\$ 107,033.26

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE



[24]7.ai, Inc.
 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number : 1284
 Tax ID No : 94 - 3359939
 Invoice No : 201819071167
 Invoice Date : 10-Aug-2018

SEARS - PartsDirect

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Michele Vercimak
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms

Payment Due Date

Billing Period:

Client Partner:

PO

60 Days

9-Oct-2018

08th July to 04th Aug 2018

Karthikeyan

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
<u>As per Sears SOW # 11 dated 31st Jan, 2016 & as per SOW#15 dated 1st Jun 2016</u>				
Chats	75000.00	Production Fee-PD Sales & Care for the Month of July'18 (< 75,000)	\$ 2.600	\$ 195,000.00
Chats	9796.00	Production Fee-PD Sales & Care for the Month of July'18 (> 75,000)	\$ 2.100	\$ 20,571.60
Hrs	1728.00	Training-PD Sales	\$ 9.25	\$ 15,984.00
NA	NA	Penalty/Incentives-PD Sales	\$ -	\$ 2,925.00
NA	NA	Penalty/Incentives-PD Care	\$ -	\$ 4,722.87
NA	NA	Incentives-PD Sales & Care	\$ -	\$ 8,250.00
Nos	412	Take the Lead	\$ 10.00	\$ 4,120.00
NA	NA	TTL Sale Contest	\$ -	\$ 1,944.00
SubTotal				\$ 253,517.46
TOTAL				\$ 253,517.46

Billing Currency : U S Dollar

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

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 <div style="border: 1px solid black; padding: 5px; background-color: #f0f0f0;"> <p>[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai</p> </div>	<p>Account Number: <u>1284</u> Tax ID No: <u>94-3359939</u> Invoice No: <u>201819071168</u> Invoice Date: <u>10-Aug-2018</u></p>		<p>SEARS - Online Chat and Email</p>		
<p>Bill to</p> <p>Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p>			<p>Ship to</p> <p>Sears Holdings Management Corporation Attn: Dawn Roberts 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p>		
Terms 60 Days	Payment Due Date 9-Oct-2018	Billing Period: 08th July to 04th Aug 2018	Client Partner: Karthikeyan	PO	
Unit of Meas.	Quantity	Billing Description		Unit Price	TOTAL
Chats	97,241.20	<u>As per 2nd amendment to SoW # 12 dated Oct 1, 2017</u> Production Fee DSC & OI - Chat Support July'18		\$ 2.3500	\$ 228,516.82
NA	NA	Client Incentives		\$ -	\$ 5,652.00
NA	216.00	Take the Lead		\$ 10.00	\$ 2,160.00
NA	NA	(Penalty) / Incentive- DSC		\$ -	\$ 6,399.81
NA	NA	(Penalty) / Incentive- OI		\$ -	\$ 2,157.47
NA	NA	TTL Sale Contest		\$ -	\$ 427.50
SubTotal				\$ 245,313.60	
Billing Currency : U S Dollar				TOTAL	\$ 245,313.60

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE



[24]7.ai, Inc.
 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number : 1284
 Tax ID No : 94 - 3359939
 Invoice No : 201819071169
 Invoice Date : 10-Aug-2018

Sears Online Offline Case Management

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Dawn Roberts
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms
 60 Days

Payment Due Date
 9-Oct-2018

Billing Period:
 08th July to 04th Aug 2018

Client Partner:
 Karthikeyan

PO

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
<u>As per SOW #14 Case Management Support dated 31st Jan, 2016</u>				
Hrs	2,124.93	Sears Online Offline Case Management - Production Fee- Voice	\$ 14.94	\$ 31,746.50
Hrs	240.00	Training Hours- Voice	\$ 7.25	\$ 1,740.00
NA	NA	Sears Online Offline Case Management - Voice Incentives/Penalty	\$ -	\$ 79.37
Hrs	1,043.20	Sears Online Offline Case Management - Production Fee -Non Voice	\$ 9.55	\$ 9,962.56
Hrs	240.00	Training Hours- Non Voice	\$ 7.25	\$ 1,740.00
SubTotal				\$ 45,268.43
Billing Currency : U S Dollar				TOTAL
				\$ 45,268.43

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

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 <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> [24]7.ai, Inc. <small>[Formerly 24/7 Customer Inc.]</small> 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai </div>	<div style="float: right; margin-right: 20px;"> <small>Account Number : <u>1284</u></small> <small>Tax ID No : <u>94 - 3359939</u></small> <small>Invoice No : <u>201819071170</u></small> <small>Invoice Date : <u>10-Aug-2018</u></small> </div> <div style="text-align: right; margin-top: 10px; border: 1px solid black; padding: 2px;"> Sears - Repair 3rd Party </div>					
Bill to <div style="border: 1px solid black; padding: 5px;"> Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004 </div>			Ship to <div style="border: 1px solid black; padding: 5px;"> Sears Holdings Management Corporation Attn: Anita Walls 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004 </div>			
Terms <div style="border: 1px solid black; padding: 2px; display: inline-block;">60 Days</div>	Payment Due Date <div style="border: 1px solid black; padding: 2px; display: inline-block;">9-Oct-2018</div>	Billing Period: <div style="border: 1px solid black; padding: 2px; display: inline-block;">08th July to 04th Aug 2018</div>	Client Partner: <div style="border: 1px solid black; padding: 2px; display: inline-block;">Karthikeyan</div>	PO <div style="border: 1px solid black; padding: 2px; display: inline-block;"></div>		
Unit of Meas.	Quantity	Billing Description			Unit Price	TOTAL
<u>As per SOW #14 Case Management Support dated 31st Jan, 2016</u>						
Hrs	260.6373	Sears Repair 3rd Party - Non Voice- Production Fee			\$ 9.5500	\$ 2,489.09
Hrs	147.2600	Sears Repair 3rd Party - Non Voice- Production Fee(Day time hours)			\$ 12.0700	\$ 1,777.43
NA	NA	Sears Repair 3rd Party - Non Voice - Incentives/Penalty			\$ -	\$ 42.67
Hrs	626.1200	Sears Repair 3rd Party - Voice- Production Fee			\$ 14.9400	\$ 9,354.23
NA	NA	Sears Repair 3rd Party - Voice - Incentives/Penalty			\$ -	\$ 93.54
SubTotal					\$ 13,756.95	
Billing Currency : U S Dollar					TOTAL	\$ 13,756.95
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089						
<small>Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA</small>						

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<p>Bill to</p> <p>Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p>			<p>Ship to</p> <p>Sears Holdings Management Corporation Attn: Ron Donahue 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p>		
Terms 60 Days	Payment Due Date 9-Oct-2018	Billing Period: 07th Jul to 04th Aug 2018	Client Partner: Karthikeyan	PO	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL	
Chats	80,930.00	Online	\$ 0.3100	\$ 25,088.30	
Chats	27,889.00	Other Site Online	\$ 0.3100	\$ 8,645.59	
Chats	36,748.00	Home Service	\$ 0.3100	\$ 11,391.88	
Chats	77,151.00	PD	\$ 0.3100	\$ 23,916.81	
Chats	9,768.00	Other Site PD	\$ 0.3100	\$ 3,028.08	
Chats	1,498.00	In_Home Net	\$ 0.3100	\$ 464.38	
Non Interactive chat -July'18:					
Chats	15,541.00	Online	\$ 0.1500	\$ 2,331.15	
Chats	5,042.00	Other Site Online	\$ 0.1500	\$ 756.30	
Chats	9,393.00	Home Service	\$ 0.1500	\$ 1,408.95	
Chats	7,645.00	PD	\$ 0.1500	\$ 1,146.75	
Chats	1,055.00	Other Site PD	\$ 0.1500	\$ 158.25	
Chats	103.00	In_Home Net	\$ 0.1500	\$ 15.45	
			SubTotal	\$ 78,351.89	
Billing Currency : U S Dollar			TOTAL	\$ 78,351.89	
<p>Payment Instructions:</p> <ol style="list-style-type: none"> 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089 <p style="text-align: center; margin-top: 5px;">Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA</p>					

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[24]7.ai			[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai		
			Account Number : 1284 Tax ID No : 94 - 3359939 Invoice No : 201819071172 Invoice Date : 10-Aug-2018		
			SEARS - PD Offline		
Bill to Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004			Ship to Sears Holdings Management Corporation Attn: Michele Vercimak 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004		
Terms 60 Days	Payment Due Date 9-Oct-2018	Billing Period: 07th July to 04th Aug 2018	Client Partner: Karthikeyan	PO	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL	
		<u>As per SOW #14 Case Management Support dated 31st Jan, 2016</u>			
Chats	1918.14	PartsDirect Offline Non Voice - July'18	\$ 9.550	\$ 18,318.20	
Chats	1878.69	PartsDirect Offline Voice - July'18	\$ 14.94	\$ 28,067.63	
Hours	320.00	PartsDirect Offline Voice-Training	\$ 7.25	\$ 2,320.00	
			SubTotal	\$ 48,705.83	
Billing Currency : U S Dollar			TOTAL	\$ 48,705.83	
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089					
Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA					

INVOICE

[24]7.ai

[24]7.ai, Inc.

[Formerly 24/7 Customer Inc.]
2001 All Programmable Drive
San Jose
CA95124
For account queries, email us at:
ar@247.ai

Account Number : 1284
Tax ID No : 94-3359939
Invoice No : 201819081219
Invoice Date : 7-Sep-2018

SEARS - Repair Customer Care

Bill to

Sears Holdings Management Corporation

Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation

Attn: Anita Walls
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms **Payment Due Date**

60 Days

6-Nov-2018

Billing Period:

05th Aug To 01st Sep 2018

Client Partner:

Karthikeyan

PO

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
		As per, Sears SOW # 10 Dated 31st Jan 2016		
Chats	40,000.00	Chat Fees for August'18 (0 to 40,000)	\$ 2.10	\$ 84,000.00
Chats	4,997.00	Chat Fees for August'18 (> 40,000)	\$ 1.59	\$ 7,945.23
Nos	285	Take the Lead	\$ 10.00	\$ 2,850.00
NA	-	Incentives	\$ -	\$ 6,000.00
NA	NA	Penalty/Incentives	\$ -	\$ 3,218.08
FTE	1.00	TTL Sale Contest	\$ -	\$ 1,417.50
NA	NA	Home Warranty Special Payout	\$ -	\$ 110.00
			SubTotal	\$ 105,540.81
Billing Currency : U S Dollar			TOTAL	\$ 105,540.81

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

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Bill to <div style="border: 1px solid black; padding: 5px; background-color: white; margin-bottom: 5px;"> <p>Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p> </div> <div style="border: 1px solid black; padding: 5px; background-color: white;"> <p>Ship to</p> <p>Sears Holdings Management Corporation Attn: Michele Vercimak 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p> </div>						
Terms <u>60 Days</u>	Payment Due Date <u>6-Nov-2018</u>	Billing Period: <u>05th Aug To 01st Sep 2018</u>	Client Partner: <u>Karthikeyan</u>	PO		
Unit of Meas.	Quantity	Billing Description			Unit Price	TOTAL
<u>As per Sears SOW # 11 dated 31st Jan, 2016 & as per SOW#15 dated 1st Jun 2016</u>						
Chats	73631.00	Production Fee-PD Sales & Care for the Month of August'18 (< 75,000)			\$ 2,600	\$ 191,440.60
NA	NA	Penalty/Incentives-PD Sales			\$ -	\$ 3,331.74
NA	NA	Penalty/Incentives-PD Care			\$ -	\$ 3,785.15
NA	NA	Incentives-PD Sales & Care			\$ -	\$ 8,250.00
Nos	399	Take the Lead			\$ 10.00	\$ 3,990.00
NA	NA	TTL Sale Contest			\$ -	\$ 1,508.50
					SubTotal	\$ 212,305.99
Billing Currency : U S Dollar					TOTAL	\$ 212,305.99
<p>Payment Instructions:</p> <ol style="list-style-type: none"> 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089 <p style="text-align: center; margin-top: 10px;">Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA</p>						

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<p>Bill to</p> <div style="border: 1px solid black; padding: 5px; background-color: #f9f9f9;"> <p>Sears Holdings Management Corporation</p> <p>Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p> </div>			<p>Ship to</p> <div style="border: 1px solid black; padding: 5px; background-color: #f9f9f9;"> <p>Sears Holdings Management Corporation</p> <p>Attn: Dawn Roberts 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p> </div>		
Terms 60 Days	Payment Due Date 6-Nov-2018	Billing Period: 05th Aug To 01st Sep 2018	Client Partner: Karthikeyan	PO	
Unit of Meas.	Quantity	Billing Description		Unit Price	TOTAL
		<u>As per 2nd amendment to SoW # 12 dated Oct 1, 2017</u>			
Chats	93,700.00	Production Fee DSC & OI - Chat Support August'18		\$ 2.5000	\$ 234,250.00
NA	NA	Client Incentives		\$ -	\$ 5,312.00
NA	301.00	Take the Lead		\$ 10.00	\$ 3,010.00
NA	NA	(Penalty) / Incentive- DSC		\$ -	\$ 7,503.50
NA	NA	(Penalty) / Incentive- OI		\$ -	\$ 3,367.20
NA	NA	TTL Sale Contest		\$ -	\$ 966.00
SubTotal				\$ 254,408.70	
Billing Currency : U S Dollar				TOTAL	
TOTAL					
Payment Instructions:					
1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089					
Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA					

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2001 All Programmable Drive
San Jose
CA95124
For account queries, email us at:
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Account Number : 1284
Tax ID No : 94 - 3359939
Invoice No : 201819081222
Invoice Date : 7-Sep-2018

Sears Online Offline Case Management

Bill to

Sears Holdings Management Corporation
Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
Attn: Dawn Roberts
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms	Payment Due Date	Billing Period:	Client Partner:	PO
60 Days	6-Nov-2018	05th Aug To 01st Sep 2018	Karthikeyan	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
Hrs	1,876.09	As per SOW #14 Case Management Support dated 31st Jan, 2016	\$ 14.94	\$ 28,028.78
NA	NA	Sears Online Offline Case Management - Production Fee- Voice	\$ -	\$ 350.36
Hrs	983.16	Sears Online Offline Case Management - Production Fee -Non Voice	\$ 9.55	\$ 9,389.18
NA	NA	Sears Online Offline Case Management - Non Voice- Incentives/Penalty	\$ -	\$ 117.36
			SubTotal	\$ 37,885.69
Billing Currency : U S Dollar			TOTAL	\$ 37,885.69

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE



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 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number : 1284
 Tax ID No : 94 - 3359939
 Invoice No : 201819081223
 Invoice Date : 7-Sep-2018

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Anita Walls
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms

60 Days	Payment Due Date	Billing Period:	Client Partner:	PO
6-Nov-2018	05th Aug To 01st Sep 2018	Karthikeyan		

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
<u>As per SOW #14 Case Management Support dated 31st Jan, 2016</u>				
Hrs	291.1765	Sears Repair 3rd Party - Non Voice- Production Fee	\$ 9.5500	\$ 2,780.74
Hrs	35.5882	Sears Repair 3rd Party - Non Voice- Production Fee(Day time hours)	\$ 12.0700	\$ 429.55
NA	NA	Sears Repair 3rd Party - Non Voice - Incentives/Penalty	\$ -	\$ 32.10
Hrs	601.8000	Sears Repair 3rd Party - Voice- Production Fee	\$ 14.9400	\$ 8,990.89
NA	NA	Sears Repair 3rd Party - Voice - Incentives/Penalty	\$ -	\$ 89.91
SubTotal				\$ 12,323.19
Billing Currency : U S Dollar				TOTAL
				\$ 12,323.19

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
 2. The remittance should specifically indicate that payment is being made for this invoice.
 3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

[24]7.ai

INVOICE

[24]7.ai, Inc.
[Formerly 24/7 Customer Inc.]
2001 All Programmable Drive
San Jose
CA95124
For account queries, email us at:
ar@247.ai

Account Number: 1284
Tax ID No: 94 - 3359939
Invoice No: 201819081224
Invoice Date: 6-Sep-2018

SEARS - Assist

Bill to

Sears Holdings Management Corporation
Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
Attn: Ron Donahue
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms
60 Days

Payment Due Date
5-Nov-2018

Billing Period:

05th Aug To 01st Sep 2018

Client Partner:

Karthikeyan

PO

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
		<u>As per SoW # 16 ,01st Oct 2016</u>		
		<u>Interactive chat - August'18:</u>		
Chats	77,126.00	Online	\$ 0.3100	\$ 23,909.06
Chats	24,798.00	Other Site Online	\$ 0.3100	\$ 7,687.38
Chats	35,869.00	Home Service	\$ 0.3100	\$ 11,119.39
Chats	67,900.00	PD	\$ 0.3100	\$ 21,049.00
Chats	9,769.00	Other Site PD	\$ 0.3100	\$ 3,028.39
Chats	856.00	In_Home Net	\$ 0.3100	\$ 265.36
		<u>Non Interactive chat -August'18:</u>		
Chats	16,574.00	Online	\$ 0.1500	\$ 2,486.10
Chats	4,622.00	Other Site Online	\$ 0.1500	\$ 693.30
Chats	9,128.00	Home Service	\$ 0.1500	\$ 1,369.20
Chats	5,731.00	PD	\$ 0.1500	\$ 859.65
Chats	967.00	Other Site PD	\$ 0.1500	\$ 145.05
Chats	85.00	In_Home Net	\$ 0.1500	\$ 12.75
			SubTotal	\$ 72,624.63
Billing Currency : U S Dollar			TOTAL	\$ 72,624.63

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE					
[24]7.ai			[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai		
			Account Number : 1284 Tax ID No : 94 - 3359939 Invoice No : 201819081225 Invoice Date : 7-Sep-2018		
			SEARS - PD Offline		
Bill to Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004			Ship to Sears Holdings Management Corporation Attn: Michele Vercimak 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004		
Terms 60 Days	Payment Due Date 6-Nov-2018	Billing Period: 05th Aug To 01st Sep 2018	Client Partner: Karthikeyan	PO	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL	
Chats	1717.20	PartsDirect Offline Non Voice - August'18	\$ 9.550	\$ 16,399.28	
Chats	1831.63	PartsDirect Offline Voice - August'18	\$ 14.94	\$ 27,364.52	
			SubTotal	\$ 43,763.80	
Billing Currency : U S Dollar			TOTAL	\$ 43,763.80	
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089					
Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA					

INVOICE

[24]7.ai

[24]7.ai, Inc
2001 All Programmable Drive
San Jose,
CA95124

For account queries, email us at:
ar@247.ai

Account Number : 1284
Tax ID No : 94 - 3359939
Invoice No : 201819081201
Invoice Date : 22-Aug-2018

SEARS - Digital VA

Bill to

Sears Holdings Management Corporation
Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
Attn: Ron Donohoe
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms	Payment Due Date	Billing Period:	Client Partner:	PO
60 Days	21-Oct-2018	August-18		

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
NA	NA	<u>SOW#7 - Sears Digital Self-Service VA Program</u> Technology Platform and Hosting Services - Aug'18	\$ 1.00	\$ 19,583.33
				SubTotal \$ 19,583.33
Billing Currency : U S Dollar				TOTAL \$ 19,583.33

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A. Branch: Citibank New York, 111 Wall Street, New York, 10043,USA.
Bank Account No. 31022413. Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : 24/7.ai Inc., 2001 All Programmable Drive , San Jose, CA95124

INVOICE

[24]7.ai

[24]7.ai, Inc.
 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number : 1284
 Tax ID No : 94-3359939
 Invoice No : 201819091274
 Invoice Date : 11-Oct-2018

SEARS - Repair Customer Care

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Anita Walls
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms

Payment Due Date

Billing Period:

60 Days

10-Dec-2018

02nd Sep to 06th Oct 2018

Client Partner:

PO

Karthikeyan

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
		As per, Sears SOW # 10 Dated 31st Jan 2016		
Chats	50,000.00	Chat Fees for September'18 (0 to 50,000)	\$ 2.10	\$ 105,000.00
Chats	4,297.00	Chat Fees for September'18 (> 50,000)	\$ 1.59	\$ 6,832.23
Nos	309	Take the Lead	\$ 10.00	\$ 3,090.00
NA	-	Incentives	\$ -	\$ 7,500.00
NA	NA	Penalty/Incentives	\$ -	\$ 5,591.61
FTE	1.00	TTL Sale Contest	\$ -	\$ 373.50
NA	NA	Home Warranty Special Payout	\$ -	\$ 260.00
			SubTotal	\$ 128,647.34
Billing Currency : U S Dollar			TOTAL	\$ 128,647.34

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE

[24]7.ai

[24]7.ai, Inc.
 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number : 1284
 Tax ID No : 94 - 3359939
 Invoice No : 201819091275
 Invoice Date : 11-Oct-2018

SEARS - PartsDirect

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Michele Vercimak
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms

Payment Due Date

Billing Period:

Client Partner:

PO

60 Days

10-Dec-2018

02nd Sep to 06th Oct 2018

Karthikeyan

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
<u>As per Sears SOW # 11 dated 31st Jan, 2016 & as per SOW#15 dated 1st Jun 2016</u>				
Chats	76867.00	Production Fee-PD Sales & Care for the Month of September'18 (< 93,750)	\$ 2.600	\$ 199,854.20
NA	NA	Incentives-PD Sales & Care	\$ -	\$ 10,312.00
Nos	320	Take the Lead	\$ 10.00	\$ 3,200.00
NA	NA	TTL Sale Contest	\$ -	\$ 540.00
SubTotal				\$ 213,906.20
Billing Currency : U S Dollar				TOTAL \$ 213,906.20

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

 <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai</p> </div>	<p>INVOICE</p>	<p>Account Number: <u>1284</u> Tax ID No: <u>94-3359939</u> Invoice No: <u>201819091276</u> Invoice Date: <u>11-Oct-2018</u></p>		
<div style="border: 1px solid black; padding: 2px; display: inline-block;"> SEARS - Online Chat and Email </div>				
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> <p>Bill to</p> <p>Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p> </div> <div style="border: 1px solid black; padding: 5px; display: inline-block; margin-top: 10px;"> <p>Ship to</p> <p>Sears Holdings Management Corporation Attn: Dawn Roberts 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004</p> </div>				
Terms 60 Days	Payment Due Date 10-Dec-2018	Billing Period: 02nd Sep to 06th Oct 2018	Client Partner: Karthikeyan	PO
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
<p><u>As per 2nd amendment to SoW # 12 dated Oct 1, 2017</u></p> <p>Chats 132,355.00 Production Fee DSC & OI - Chat Support September'18</p> <p>Hrs 2,592.00 Training - (DSC+OI)</p> <p>NA NA Client Incentives</p> <p>NA 315.00 Take the Lead</p> <p>NA NA (Penalty) / Incentive- DSC</p> <p>NA NA (Penalty) / Incentive- OI</p> <p>NA NA TTL Sale Contest</p>			SubTotal	\$ 359,413.33
Billing Currency : U S Dollar			TOTAL	\$ 359,413.33
<p>Payment Instructions:</p> <ol style="list-style-type: none"> 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089 				
<p>Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA</p>				

INVOICE

[24]7.ai

[24]7.ai, Inc.
[Formerly 24/7 Customer Inc.]
2001 All Programmable Drive
San Jose
CA95124
For account queries, email us at:
ar@247.ai

Account Number : 1284
Tax ID No : 94 - 3359939
Invoice No : 201819091277
Invoice Date : 11-Oct-2018

Sears Online Offline Case Management

Bill to

Sears Holdings Management Corporation
Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
Attn: Dawn Roberts
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms	Payment Due Date	Billing Period:	Client Partner:	PO
60 Days	10-Dec-2018	02nd Sep to 06th Oct 2018	Karthikeyan	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
Hrs	2,080.05	As per SOW #14 Case Management Support dated 31st Jan, 2016 Sears Online Offline Case Management - Production Fee- Voice	\$ 14.94	\$ 31,075.95
NA	NA	Sears Online Offline Case Management - Voice Incentives/Penalty	\$ -	\$ 388.45
Hrs	1,084.42	Sears Online Offline Case Management - Production Fee -Non Voice	\$ 9.55	\$ 10,356.21
NA	NA	Sears Online Offline Case Management - Non Voice- Incentives/Penalty	\$ -	\$ 129.45
			SubTotal	\$ 41,950.06
Billing Currency : U S Dollar			TOTAL	\$ 41,950.06

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE					
[24]7.ai			[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai		
			Account Number : <u>1284</u> Tax ID No : <u>94 - 3359939</u> Invoice No : <u>201819091278</u> Invoice Date : <u>11-Oct-2018</u>		
Sears - Repair 3rd Party					
Bill to Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004			Ship to Sears Holdings Management Corporation Attn: Anita Walls 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004		
Terms <u>60 Days</u>	Payment Due Date <u>10-Dec-2018</u>	Billing Period: <u>02nd Sep to 06th Oct 2018</u>	Client Partner: <u>Karthikeyan</u>	PO	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL	
Hrs	485.5882	Sears Repair 3rd Party - Non Voice- Production Fee	\$ 9.5500	\$ 4,637.37	
NA	NA	Sears Repair 3rd Party - Non Voice - Incentives/Penalty	\$ -	\$ 46.37	
Hrs	783.8235	Sears Repair 3rd Party - Voice- Production Fee	\$ 14.9400	\$ 11,710.32	
NA	NA	Sears Repair 3rd Party - Voice - Incentives/Penalty	\$ -	\$ 117.10	
			SubTotal	\$ 16,511.17	
Billing Currency : U S Dollar			TOTAL	\$ 16,511.17	
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089					
Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA					

INVOICE

[24] 7.ai

[24]7.ai, Inc.
[Formerly 24/7 Customer Inc.]
2001 All Programmable Drive
San Jose
CA95124
For account queries, email us at
ar@247.ai

Account Number: 1284
Tax ID No: 94-3359939
Invoice No: 201819091279
Invoice Date: 11-Oct-2018

SEARS - Assist

Bill to

Sears Holdings Management Corporation
Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
Attn: Ron Donahue
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms	Payment Due Date	Billing Period:	Client Partner:	PO
60 Days	10-Dec-2018	02nd Sep to 06th Oct 2018	Karthikeyan	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
		<u>As per SoW # 16 ,01st Oct 2016</u>		
		<u>Interactive chat - September'18:</u>		
Chats	97,194.00	Online	\$ 0.3000	\$ 29,158.20
Chats	32,771.00	Other Site Online	\$ 0.3000	\$ 9,831.30
Chats	43,816.00	Home Service	\$ 0.3000	\$ 13,144.80
Chats	70,792.00	PD	\$ 0.3000	\$ 21,237.60
Chats	9,687.00	Other Site PD	\$ 0.3000	\$ 2,906.10
Chats	1,326.00	In_Home Net	\$ 0.3000	\$ 397.80
		<u>Non Interactive chat -September'18:</u>		
Chats	35,161.00	Online	\$ 0.1500	\$ 5,274.15
Chats	13,182.00	Other Site Online	\$ 0.1500	\$ 1,977.30
Chats	10,481.00	Home Service	\$ 0.1500	\$ 1,572.15
Chats	6,075.00	PD	\$ 0.1500	\$ 911.25
Chats	1,142.00	Other Site PD	\$ 0.1500	\$ 171.30
Chats	113.00	In_Home Net	\$ 0.1500	\$ 16.95
			SubTotal	\$ 86,598.90
Billing Currency : U S Dollar			TOTAL	\$ 86,598.90

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413. Beneficiary SWIFT Code: CITIUS33. ABA code : 021000089

INVOICE						
[24]7.ai		[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai		Account Number : 1284 Tax ID No : 94 - 3359939 Invoice No : 201819091280 Invoice Date : 11-Oct-2018		
Bill to Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004						SEARS - PD Offline
Ship to Sears Holdings Management Corporation Attn: Michele Vercimak 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004						
Terms 60 Days	Payment Due Date 10-Dec-2018	Billing Period: 02nd Sep to 06th Oct 2018	Client Partner: Karthikeyan	PO		
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL		
Chats	1904.83	PartsDirect Offline Non Voice - September'18	\$ 9.550	\$ 18,191.10		
Chats	2407.92	PartsDirect Offline Voice -September'18	\$ 14.94	\$ 35,974.28		
			SubTotal	\$ 54,165.38		
Billing Currency : U S Dollar			TOTAL	\$ 54,165.38		
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089						
Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA						

INVOICE

[24]7.ai

[24]7.ai, Inc
2001 All Programmable Drive
San Jose,
CA95124

For account queries, email us at:
ar@247.ai

Account Number : 1284
Tax ID No : 94 - 3359939
Invoice No : 201819091256
Invoice Date : 21-Sep-2018

SEARS - Digital VA

Bill to

Sears Holdings Management Corporation
Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
Attn: Ron Donohoe
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms	Payment Due Date	Billing Period:	Client Partner:	PO
60 Days	20-Nov-2018	September-18		

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
NA	NA	<u>SOW#7 - Sears Digital Self-Service VA Program</u> Technology Platform and Hosting Services - Sep'18	\$ 1.00	\$ 19,583.33
				SubTotal \$ 19,583.33
Billing Currency : U S Dollar				TOTAL \$ 19,583.33

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A. Branch: Citibank New York, 111 Wall Street, New York, 10043,USA.
Bank Account No. 31022413. Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : 24/7.ai Inc., 2001 All Programmable Drive , San Jose, CA95124

INVOICE

[24]7.ai

[24]7.ai, Inc.

[Formerly 24/7 Customer Inc.]
2001 All Programmable Drive
San Jose
CA95124
For account queries, email us at:
ar@247.ai

Account Number : 1284

Tax ID No : 94-3359939

Invoice No : 201819101324

Invoice Date : 29-Oct-2018

SEARS - Repair Customer Care

Bill to

Sears Holdings Management Corporation

Attn: Accounts Payable

3333 Beverly Road; Hoffman Estates

Illinois; USA 60179

Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation

Attn: Anita Walls

3333 Beverly Road; Hoffman Estates

Illinois; USA 60179

Tel No: (847) 286-1004

Terms **Payment Due Date**

60 Days

28-Dec-2018

Billing Period:

07th Oct to 14th Oct 2018

Client Partner:

Karthikeyan

PO

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
		As per, Sears SOW # 10 Dated 31st Jan 2016		
Chats	11,428.00	Chat Fees for October'18 (0 to 11,428)	\$ 2.10	\$ 23,998.80
Chats	874.00	Chat Fees for October'18 (> 11,428)	\$ 1.59	\$ 1,389.66
Nos	165	Take the Lead	\$ 10.00	\$ 1,650.00
NA	-	Incentives	\$ -	\$ 1,714.29
NA	NA	Penalty/Incentives	\$ -	\$ 761.65
FTE	1.00	TTL Sale Contest	\$ -	\$ 117.43
FTE	1.00	Q4 TTL Sales Contest	\$ -	\$ 714.29
			SubTotal	\$ 30,346.11
Billing Currency : U S Dollar			TOTAL	\$ 30,346.11

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A, Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE

[24]7.ai

[24]7.ai, Inc.
 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number : 1284
 Tax ID No : 94 - 3359939
 Invoice No : 201819101325
 Invoice Date : 29-Oct-2018

SEARS - PartsDirect

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Michele Vercimak
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms

Payment Due Date

Billing Period:

Client Partner:

PO

60 Days

28-Dec-2018

07th Oct to 14th Oct 2018

Karthikeyan

Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
<u>As per Sears SOW # 11 dated 31st Jan, 2016 & as per SOW#15 dated 1st Jun 2016</u>				
Chats	16180.00	Production Fee-PD Sales & Care - October'18 (< 21,428)	\$ 2.600	\$ 42,068.00
NA	NA	Incentives-PD Sales & Care	\$ -	\$ 2,357.14
Nos	184	Take the Lead	\$ 10.00	\$ 1,840.00
NA	NA	TTL Sale Contest	\$ -	\$ 128.14
NA	NA	Q4 TTL Sale Contest	\$ -	\$ 714.29
<u>SubTotal</u> \$ <u>47,107.57</u>				
<u>Billing Currency :</u> <u>U S Dollar</u>				<u>TOTAL</u> \$ <u>47,107.57</u>

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
 2. The remittance should specifically indicate that payment is being made for this invoice.
 3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE

[24]7.ai

[24]7.ai, Inc.
 [Formerly 24/7 Customer Inc.]
 2001 All Programmable Drive
 San Jose
 CA95124
 For account queries, email us at:
ar@247.ai

Account Number: 1284
 Tax ID No: 94-3359939
 Invoice No: 201819101326
 Invoice Date: 29-Oct-2018

SEARS - Online Chat and Email

Bill to

Sears Holdings Management Corporation
 Attn: Accounts Payable
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
 Attn: Dawn Roberts
 3333 Beverly Road; Hoffman Estates
 Illinois; USA 60179
 Tel No: (847) 286-1004

Terms	Payment Due Date	Billing Period:	Client Partner:	PO
60 Days	28-Dec-2018	07th Oct to 14th Oct 2018	Karthikeyan	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
		<u>As per 2nd amendment to SoW # 12 dated Oct 1, 2017</u>		
Chats	29,690.00	Production Fee DSC & OI - Chat Support October'18	\$ 2.3500	\$ 69,771.50
NA	NA	Client Incentives	\$ -	\$ 1,451.14
NA	149.00	Take the Lead	\$ 10.00	\$ 1,490.00
NA	NA	(Penalty) / Incentive- DSC	\$ -	\$ 1,181.11
NA	NA	(Penalty) / Incentive- OI	\$ -	\$ 337.91
NA	NA	TTL Sale Contest	\$ -	\$ 117.00
NA	NA	Q4 TTL Sale Contest	\$ -	\$ 714.29
			SubTotal	\$ 75,062.95
Billing Currency : U S Dollar			TOTAL	\$ 75,062.95

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
 Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE

[24]7.ai

[24]7.ai, Inc.
[Formerly 24/7 Customer Inc.]
2001 All Programmable Drive
San Jose
CA95124
For account queries, email us at:
ar@247.ai

Account Number : 1284
Tax ID No : 94 - 3359939
Invoice No : 201819101327
Invoice Date : 29-Oct-2018

Sears Online Offline Case Management

Bill to

Sears Holdings Management Corporation
Attn: Accounts Payable
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Ship to

Sears Holdings Management Corporation
Attn: Dawn Roberts
3333 Beverly Road; Hoffman Estates
Illinois; USA 60179
Tel No: (847) 286-1004

Terms	Payment Due Date	Billing Period:	Client Partner:	PO
60 Days	28-Dec-2018	07th Oct to 14th Oct 2018	Karthikeyan	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL
Hrs	480.52	As per SOW #14 Case Management Support dated 31st Jan, 2016	\$ 14.94	\$ 7,178.97
NA	NA	Sears Online Offline Case Management - Production Fee- Voice	\$ -	\$ 89.74
Hrs	229.73	Sears Online Offline Case Management - Production Fee -Non Voice	\$ 9.55	\$ 2,193.92
NA	NA	Sears Online Offline Case Management - Non Voice- Incentives/Penalty	\$ -	\$ 16.45
			SubTotal	\$ 9,479.08
Billing Currency : U S Dollar			TOTAL	\$ 9,479.08

Payment Instructions:

1. Payment should be made to **24/7 Customer, Inc.**
2. The remittance should specifically indicate that payment is being made for this invoice.
3. **Wire Transfer Instruction:** Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA.
Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089

Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA

INVOICE					
[24]7.ai			[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai		
			Account Number : <u>1284</u> Tax ID No : <u>94 - 3359939</u> Invoice No : <u>201819101328</u> Invoice Date : <u>29-Oct-2018</u>		
Sears - Repair 3rd Party					
Bill to Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004			Ship to Sears Holdings Management Corporation Attn: Anita Walls 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004		
Terms 60 Days	Payment Due Date 28-Dec-2018	Billing Period: 07th Oct to 14th Oct 2018	Client Partner: Karthikeyan	PO	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL	
Hrs	91.8137	Sears Repair 3rd Party - Non Voice- Production Fee	\$ 9.5500	\$ 876.82	
NA	NA	Sears Repair 3rd Party - Non Voice - Incentives/Penalty	\$ -	\$ 8.77	
Hrs	198.5784	Sears Repair 3rd Party - Voice- Production Fee	\$ 14.9400	\$ 2,966.76	
NA	NA	Sears Repair 3rd Party - Voice - Incentives/Penalty	\$ -	\$ 29.67	
			SubTotal	\$ 3,882.02	
Billing Currency : U S Dollar			TOTAL	\$ 3,882.02	
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089					
Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA					

INVOICE						
 <div style="border: 1px solid black; padding: 5px; background-color: white; margin-top: 5px;"> [24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai </div>		Account Number: 1284 Tax ID No: 94 - 3359939 Invoice No: 201819101329 Invoice Date: 29-Oct-2018				
SEARS - Assist						
Bill to <div style="border: 1px solid black; padding: 5px; background-color: white;"> Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004 </div>			Ship to <div style="border: 1px solid black; padding: 5px; background-color: white;"> Sears Holdings Management Corporation Attn: Ron Donahue 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004 </div>			
Terms	Payment Due Date	Billing Period:	Client Partner:	PO		
60 Days	28-Dec-2018	07th Oct to 14th Oct 2018	Karthikeyan			
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL		
Chats Chats Chats Chats Chats Chats Chats Chats Chats Chats Chats Chats	21,936.00 7,534.00 10,022.00 14,935.00 2,371.00 570.00	<u>As per SoW # 16 ,01st Oct 2016</u> <u>Interactive chat - October'18:</u> Online Other Site Online Home Service PD Other Site PD In_Home Net	\$ 0.3100 \$ 0.3100 \$ 0.3100 \$ 0.3100 \$ 0.3100 \$ 0.3100	\$ 6,800.16 \$ 2,335.54 \$ 3,106.82 \$ 4,629.85 \$ 735.01 \$ 176.70		
		<u>Non Interactive chat -October'18:</u> Online Other Site Online Home Service PD Other Site PD In_Home Net	\$ 0.1500 \$ 0.1500 \$ 0.1500 \$ 0.1500 \$ 0.1500 \$ 0.1500	\$ 1,163.10 \$ 472.50 \$ 342.00 \$ 186.75 \$ 39.30 \$ 5.85		
		SubTotal	\$ 19,993.58			
		Billing Currency : U S Dollar	TOTAL	\$ 19,993.58		
		Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089				
		Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA				

INVOICE						
[24]7.ai		[24]7.ai, Inc. [Formerly 24/7 Customer Inc.] 2001 All Programmable Drive San Jose CA95124 For account queries, email us at: ar@247.ai		Account Number : 1284 Tax ID No : 94 - 3359939 Invoice No : 201819101330 Invoice Date : 29-Oct-2018		
Bill to Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004						SEARS - PD Offline
Ship to Sears Holdings Management Corporation Attn: Michele Vercimak 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004						
Terms 60 Days	Payment Due Date 28-Dec-2018	Billing Period: 07th Oct to 14th Oct 2018	Client Partner: Karthikeyan	PO		
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL		
Chats	375.95	PartsDirect Offline Non Voice - October'18	\$ 9.550	\$ 3,590.29		
Chats	344.48	PartsDirect Offline Voice - October'18	\$ 14.94	\$ 5,146.57		
			SubTotal	\$ 8,736.86		
Billing Currency : U S Dollar			TOTAL	\$ 8,736.86		
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A., Branch : Citibank New York, 111 Wall Street, New York, NY 10043, USA. Bank Account Number : 31022413, Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089						
Registered Office : [24]7.ai, Inc., 2001 All Programmable Drive, San Jose, CA95124, USA						

INVOICE					
[24]7.ai [24]7.ai, Inc 2001 All Programmable Drive San Jose, CA95124 For account queries, email us at: ar@247.ai			Account Number : 1284 Tax ID No : 94 - 3359939 Invoice No : 201819101348 Invoice Date : 25-Oct-2018		
SEARS - Digital VA					
Bill to Sears Holdings Management Corporation Attn: Accounts Payable 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004			Ship to Sears Holdings Management Corporation Attn: Ron Donohoe 3333 Beverly Road; Hoffman Estates Illinois; USA 60179 Tel No: (847) 286-1004		
Terms 60 Days	Payment Due Date 24-Dec-2018	Billing Period: October-18	Client Partner:	PO	
Unit of Meas.	Quantity	Billing Description	Unit Price	TOTAL	
NA	NA	<u>SOW#7 - Sears Digital Self-Service VA Program</u> Technology Platform and Hosting Services - Oct'18 (Period of 1-Oct-2018 to 14-Oct-2018)	\$ 1.00	\$ 8,844.09	
			SubTotal	\$ 8,844.09	
Billing Currency : U S Dollar			TOTAL	\$ 8,844.09	
Payment Instructions: 1. Payment should be made to 24/7 Customer, Inc. 2. The remittance should specifically indicate that payment is being made for this invoice. 3. Wire Transfer Instruction: Citibank N.A. Branch: Citibank New York, 111 Wall Street, New York, 10043,USA. Bank Account No. 31022413. Beneficiary SWIFT Code: CITIUS33, ABA code : 021000089					
Registered Office : 24/7.ai Inc., 2001 All Programmable Drive , San Jose, CA95124					